

DOLPHIN STAIRLIFTS SOUTH WEST LTD



SUPPLYING, INSTALLING, AND
MAINTAINING STAIRLIFTS AND
LIFTING SOLUTIONS ACROSS
DEVON

Product Portfolio

Helping you stay independent at home



As diverse as your needs

Our solutions for independent living



At Dolphin Stairlifts South West Ltd, we specialise in the installation of stairlifts and lifting solutions for people across Devon enabling people to remain independent in their own homes for longer.

As a locally focused, family run company, we understand that choosing the right lifting solution is about more than equipment, it's about confidence, safety, and finding a solution that fits both the individual and the property.

Every installation begins with a careful assessment to ensure the most suitable lifting solution is selected and fitted to the highest standards.

To support every installation, we also offer servicing and maintenance, helping to ensure your stairlift continues to operate safely and reliably over time.

Our showroom is located in Crediton, Devon, and includes working models of many of the lifts we recommend – including Stannah, Access, Platinum, Bruno and Stiltz.

Professional installations with local expertise

“As a family-run business, we take the time to listen, offer honest advice, and treat every home with the care and respect we would expect for our own family. At Dolphin Stairlifts Southwest Limited, friendly service, quality workmanship, and local support are at the heart of everything we do.”

Perry Carpenter - Managing Director, Dolphin Stairlifts Southwest Limited



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Portfolio of indoor straight stairlifts



	Stannah 600 Siena	Stannah 600 Starla	Stannah Retractable Rail	Bruno Elite (SRE-2010)	Access HomeGlide
Max user weight	160 kg (25 st) Up to 52°	160 kg (25 st) Up to 52°	160 kg (25 st) Up to 52°	190 kg (30 st)	160 kg up to 45° 136 kg upto 53° 145 kg with hinge
Staircase incline	24-52°	24-52°	24-52°	Varies (surveyed)	28-53° (160kg rating up to 45°)
Min staircase width	659 mm (footrest-led)	654 mm (footrest-led)	varies	Varies (surveyed)	740 mm
Rail / wall clearance	Rail to wall: 68 mm (+20mm if retractable rail fitted)	Rail to wall: 63 mm	Raises/lowers automatically	Vertical rail within 152 mm	Slim aluminium track
Folded width on landing	Compact folded profile	Compact folded profile	Bottom rail retracts	Fold arms, seat & footrest	385 mm
Power & operation	Battery powered armrest control	Battery powered armrest control	Automatic with travel	Battery powered continuous charging	Battery powered Joystick
Drive / rail type	Slimline rail on stairs	Slimline rail on stairs	Powered retracting section	Vertical rail design	Vertical rail design
Key highlights	Linked seat+footrest fold; optional powered swivel	Upholstery/wood options; optional powered footrest fold	Visual + audible warning; manual lift in emergency	High capacity; optional wider seat; folding rail option	Neat fold-away; safety edges; optional powered hinge

At-a-glance comparison of straight stairlift options for indoor staircases.

Popular straight stairlift options



Comfortable, reliable stairlifts designed to fit neatly into your home.

A classic stairlift offering traditional styling and outstanding comfort.

- Padded seat and armrests
- Smooth, quiet operation
- Choice of upholstery finishes



Stannah Siena 600 Straight

A modern, compact stairlift designed to blend seamlessly into your home.

- Slimline rail fits close to the staircase
- Comfortable seat with simple controls
- Ideal where space is limited

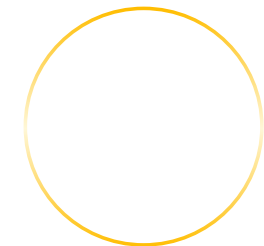
Stannah Starla 600 Straight



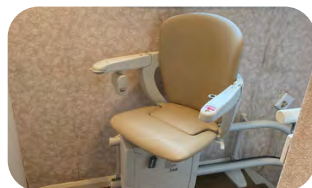
Stannah Retractable Rail Option

A practical solution when a standard rail could obstruct a doorway.

- Rail automatically moves out of the way when parked
- Improves access in hallways and doorways
- Available with compatible straight stairlifts



Portfolio of indoor curved stairlifts



	Stannah 260 Siena	Stannah 260 Starla	Stannah 260 Sadler	Access Flow X
Max user weight	Up to 135 kg (21 st) Powered hinge up to 120 kg (19 st)	Up to 135 kg (21 st) Powered hinge up to 120 kg (19 st)	Up to 135 kg (21 st)	125 kg
Staircase incline	Confirmed at survey	Confirmed at survey	Confirmed at survey	Up to 72°
Typical minimum width	Confirmed at survey	Confirmed at survey	650 / 680 / 700 mm* (*shorter footrest may be required)	Confirmed at survey
Folded size / clearance	Compact folded profile	Compact folded profile	Perch-style seat for easier sit/stand	Varies by rail
Drive / rail	Bespoke curved rail	Bespoke curved rail	Bespoke curved rail	Bespoke curved rail Rack & pinion Max 0.15 m/s 350 W motor
Key highlights	Modern look & easy-to-clean finishes	Traditional style with upholstery/trim options	Great for limited knee bend or narrow stairs	ASL technology (swivel during travel) Footrest independent of drive Foldable joystick as standard

A comparison of curved stairlift options.

Portfolio of indoor curved stairlifts



Platinum Ultimate	Bruno Elite Curved
120 kg (19 st) or 160 kg (25 st) (spec-dependent)	190 kg (30 st)
Up to 75° Confirmed at survey	Confirmed at survey
First Step Start option (avoids hinge/obstruction)	Confirmed at survey
	Bespoke rail with park options
Rack & pinion Max 0.12 m/s	(90° / 180°parking) Covered gear rack
Forward-facing travel option First Step Start space-saver	Seat heights: 552 / 577 / 603 / 629 mm Curved rail: 190 mm off wall



Every curved rail is made to measure.

Popular curved stairlift options



Curved stairlifts designed for comfort, safety, and complex staircases.

Stannah 260

- Designed specifically for curved staircases, corners, and intermediate landings,
- Smooth ride around bends
 - Good for narrow staircases
 - Very reliable



Access Flow X Curve

- A modern curved stairlift with a slim, elegant rail design.
- Bespoke rail tailored to your staircase
 - Smooth, quiet travel
 - Contemporary styling

Portfolio of Through Floor Lifts



	The Harmony	Harmony FE	Stiltz Duo+	Stiltz Trio+	Uplift by Stannah	Wessex VM	Cibes A5000
Lift type	Through floor home lift	Fire-enclosed through floor lift	Compact through floor lift	Larger through floor lift	Domestic through floor lift	Vertical platform home lift	Vertical platform / through floor lift
Typical use	Access between two floors	Enhanced fire protection	Standing or seated travel	Wheelchair access	Smooth access between floors	Wheelchair access at home	Wheelchair and passenger access
Maximum travel	Between floors	Between floors	Two floors	Two floors	Between floors	Up to approx. 3 m	Up to approx. 15 m
Maximum load	Approx. 280kg	Approx. 325 kg	Up to approx. 215 kg	Up to approx. 250 kg	Varies by model 250kg	Up to approx. 300 kg	Up to 500 kg
Indoor / outdoor use	Indoor	Indoor	Indoor	Indoor	Indoor	Indoor	Indoor
Controls & safety	Hold-to-run, safety edges	Hold-to-run, fire enclosure	Simple controls, sensors	Wheelchair controls, sensors	Smooth start/stop	Pressure controls, safety edges	Full safety systems
Installation notes	No shaft required	Fully enclosed design	Minimal building work	Larger footprint	Compact domestic install	Low pit or ramp access	Integral shaft, minimal building work
Key benefits	Discreet and space-saving	Additional fire reassurance	Small footprint	Wheelchair friendly	Quiet and comfortable	Robust and reliable	High capacity flexibility

Home lifts providing safe, smooth access between floors.

Portfolio of Outdoor stairlifts

Outdoor straight stairlifts



	Stannah Outdoor 320	Bruno Elite Outdoor	HomeGlide Outdoor
Suitable for	Straight outdoor stairs	Heavy-duty outdoor use	Compact outdoor stairs
Max user weight	Up to 135 kg	Up to 190 kg (30 st)	Up to 160 kg
Weather protection	Outdoor-rated components & cover	Extreme-weather rated	Outdoor-rated with cover
Power	Battery powered	Battery powered	Battery powered

Outdoor curved stairlifts



	Stannah Outdoor Curved	Bruno Elite Outdoor Curved
Suitable for	Curved & spiral outdoor stairs	Complex outdoor layouts
Max user weight	Up to 135 kg	Up to 190 kg (30 st)
Rail type	Bespoke curved rail	Handmade curved rail
Weather protection	Outdoor-rated finish & cover	Extreme-weather rated

Weather-resistant stairlifts for outdoor use.

Portfolio of platform lifts



	Melody 1	Melody 3	Portable Platform Lift	Lehner Delta	Wessex LR
Lift type	Vertical platform lift	Vertical platform lift	Portable wheelchair lift	Inclined platform stairlift	Low-rise platform lift
Typical use	Short level changes indoors	Higher vertical travel	Temporary or mobile access	wheelchair suitable	Small floor level changes
Maximum travel	Up to approx. 1 m	Up to approx. 3 m	Short rises	Follows staircase	Up to approx. 1 m
Maximum load	Up to 300 kg	Up to 300 kg	Typically 300 kg	Typically 300 kg	Up to 300 kg
Indoor / outdoor use	Indoor	Indoor or outdoor	Indoor or outdoor	Indoor or outdoor	Indoor or outdoor
Controls & safety	Hold-to-run controls, safety edges	Hold-to-run controls, safety edges	Simple push controls	Constant-pressure controls	Easy controls, safety edges
Installation notes	Minimal building work	Enclosed or open installation	No permanent fixing	Installed to existing staircase	Low pit or ramped access
Key benefits	Compact and discreet	Greater travel height	Flexible and relocatable	Ideal wheelchair stair access	Reliable low-rise access

Wheelchair platform lifts for internal and external access.

Portfolio of Step Lifts

Compact lifts designed to overcome steps and small changes in level.



	Wessex LR (Low Rise) Steplift	Wessex SP Lift (Step/Porch)	Terry TSL 500	Terry TSL 1000
Lift type	Low rise step lift	Compact step/porch lift	Domestic steplift	Domestic steplift
Maximum rise	Up to 1000 mm	Up to 500 mm	Up to 500 mm	Up to 1000 mm
Safe working load	300 kg	250 kg	250 kg	250 kg
Usable platform size	1450 × 800 mm (options wider)	1220 × 750 mm	800 mm internal width x 1200 mm depth	800 mm width (900 mm option)
Lift footprint	1491 × 1004 mm	1310 × 980 mm	Varies by install	Varies by install
Speed (nominal)	20 mm/sec	20 mm/sec	Constant pressure controls	Constant pressure controls
Indoor / outdoor	Suitable for external application	Suitable for external application	Internal or external	Internal or external
Power & backup	230V single phase, battery backup	230V single phase, battery backup	220/240V 13A, battery backup	220/240V 13A, battery backup
Safety highlights	Safety edges, emergency manual lowering	Safety edges, emergency manual lowering	Wheelchair arrestor, full battery backup	Wheelchair arrestor, full battery backup



"We are a family-run business and have been serving Devon for over 30 years. Our focus has always been on doing the job properly and looking after people.

We aim to give clear advice, honest communication, and carry out installations with the same care and respect for our customers' homes that we would have for our own.

We are proud to be the only Stannah-accredited distributor in Devon. This means we can offer proven lifting solutions with full manufacturer support, while still providing the reassurance of dealing with a local team our customers know and trust."



Natalie Heywood - Operational Director, Dolphin Stairlifts Southwest Limited

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